

**From:** Peter Oakford, Cabinet Member for Specialist Children's Services  
Andrew Ireland, Corporate Director of Social Care, Health and Wellbeing

**To:** Children's Social Care and Health Cabinet Committee  
– 10 November 2016

**Subject:** **SPECIALIST CHILDREN'S SERVICE PERFORMANCE DASHBOARD**

**Classification:** Unrestricted

**Previous Pathway of Paper:** None

**Future Pathway of Paper:** None

**Electoral Division:** All

**Summary:** The Specialist Children's Service performance dashboards provide Members with progress against targets set for key performance and activity indicators.

**Recommendation:** The Children's Social Care and Health Cabinet Committee is asked to **CONSIDER** and **COMMENT ON** the performance dashboard.

## 1. Introduction

1.1 Appendix 2 Part 4 of the Kent County Council Constitution states that:

“Cabinet Committees shall review the performance of the functions of the Council that fall within the remit of the Cabinet Committee in relation to its policy objectives, performance targets and the customer experience.”

1.2 To this end, each Cabinet Committee receives performance dashboards.

## 2. Children's Social Care Performance Report

2.1 The performance dashboard for Specialist Children's Services is attached as Appendix A.

2.2 The Specialist Children's Services performance dashboard includes latest available results which are for August 2016.

2.3 The indicators included are based on key priorities for Specialist Children's Services as outlined in the Strategic Priority Statement, and also includes operational data that is regularly used within the Directorate. Cabinet Committees have a role to review the selection of indicators included in

performance dashboards, improving the focus on strategic issues and qualitative outcomes.

- 2.4 The results in the performance dashboard are shown as snapshot figures (taken on the last working day of the reporting period), year-to-date (April-March) or a rolling 12 months.
- 2.5 Members are asked to note that the Specialist Children's Services performance dashboard is used within the Social Care, Health and Wellbeing Directorate, to support the Transformation programme.
- 2.6 A subset of these indicators is used within the KCC Quarterly Performance Report which is submitted to Cabinet.
- 2.7 As an outcome of this report, Members may make reports and recommendations to the Leader, Cabinet Members, the Cabinet or officers.
- 2.8 Performance results are assigned an alert on the following basis:
  - **Green:** Current target achieved or exceeded
  - **Red:** Performance is below a pre-defined minimum standard
  - **Amber:** Performance is below current target but above minimum standard.

### 3. Summary of Performance

- 3.1 An additional performance measure has been added to the SCS Scorecard under a new section for missing children. This indicator relates to the percentage of Returner Interviews for cases open to SCS that were completed within three working days. This addition takes the number of performance measures in the Scorecard to 45.
- 3.2 Performance for August 2016 shows 22 of the measures rated as Green, 20 as Amber and three as Red. Exception reporting against the three measures with a Red RAG rating is included within the Report attached as Appendix A.
- 3.3 An additional page showing the impact on performance by the cohort of Unaccompanied Asylum Seeking Children has also been included within the Report.

### 4. Recommendations

4.1 Recommendations: The Children's Social Care and Health Cabinet Committee is asked to <b>CONSIDER</b> and <b>COMMENT ON</b> the performance dashboard.
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### 5. Background Documents

None

## **6. Contact Details**

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